SustaiNet
SOFTWARE
Stakeholder Information
Management Solutions

SustaiNet Solutions

SustaiNet Software International Inc. is the Canadian developer of **Stake**Tracker, a web-based stakeholder information management solution designed for organizations who need to reduce project risk and avert surprises. This involves working positively with the communities in which they operate, and with the moral obligation to address their interests, issues and concerns in an amicable way, and to mitigate risk.

Our software is specifically designed for such organizations that involve a range of stakeholders in their project studies and ongoing operations, including land owners, local and Indigenous communities, all levels of governments, NGO's, special interest groups, businesses, the general public and any others who are impacted by their projects and initiatives.

Rapid access to up-to-date stakeholder information is important for:
- Regulatory compliance (e.g. Environmental and Social Impact Assessments)
- Reducing project risk, resistance and delays
- Earning a 'social license to operate' and demonstrating project due diligence
- Sustainability reporting and CSR programs & initiatives
- Community involvement, transparency and accountability in decision-making

A web-based software application for those who need to better record, document and report on their stakeholder engagement activities

StakeTracker®

StakeTracker enables organizations to record, document and track stakeholder information, communications and interactions, actions, commitments, community investments, grievances, issues, and more. It is the only true 'communications-centric' stakeholder information management system available.

StakeTracker offers:
- Centrally-hosted database application for geographically-dispersed team members
- Reduced administrative burden for data management and reporting
- Issue, commitments, task, asset and contact management capabilities
- Access to accurate and important information, in real time

Unlike direct competitors, CRM, and custom in-house systems, our purpose-built solution allows authorized users to work within a single consistent framework to record and share information. Its unique cross-referencing data model enables users to quickly and easily extract and report on any related aspect of their project.

StakeTracker's ease-of-use provides management with the peace of mind that the software should be readily adopted and used willingly by all team members, and quickly produces a large variety of reports when needed.

StakeTracker has become Canada's most widely adopted stakeholder information management solution, now also used globally, due to its ease-of-use and simple method of tracking and cross-referencing all information, as well as its comprehensive reporting capabilities.

1-604-717-4327
www.sustainet.com

Find out about how our software can assist you to better manage and report on your stakeholder information at **www.sustainet.com.**

StakeTracker Optional Modules

Our Customers

Commitments Tracking Module - Track and assign responsibility for any obligation to stakeholders, from simple verbal promises and expectations to more formal permit conditions and agreements, to ensure that nothing important falls between the cracks. After meaningful engagement, the essence of good stakeholder relations, is to simply do what you said you'd do, and these responsibilities can easily be managed centrally in StakeTracker.

Issues Management Module - *StakeTracker's* Issue Management module lets you track, manage, and report every issue that any stakeholders raise, from initial communication to its exact outcome, including every response in-between before final resolution.

Case Management Module - *Deal with incidents and stakeholders' formal complaints and grievances! StakeTracker's* Case/Grievance Management Module has been designed to help organizations support their processes for dealing with incidents and formal complaints raised by project stakeholders.

Community Investment Management Module
StakeTracker's Community Investment module is designed for organizations who want to maximize their positive project impacts by investing in programs that enhance the benefits to the communities in which they operate.

GIS Module - *StakeTracker's* GIS mapping module extends the capability of *StakeTracker* by helping to identify spatial patterns that are not always readily apparent through traditional reports. It can also map data to visually show stakeholders, issues, and land parcels or to visually identify items that are inside an area of interest.

StakeTracker for Outlook - *Take control of your Inbox!*
Working your way through a pile of emails is never fun, but *StakeTracker's* Outlook Module allows users to quickly and easily convert emails from their inbox into digital records within *StakeTracker* for reporting along side all other methods of communication.

StakeTracker Mobile App - *Secure, real time stakeholder communication!* Experience the power and convenience of adding & viewing stakeholder communications as well as updating stakeholder records from your mobile device - while in the field.

Professional Services - *Our team is here to help your team!*
Our Consulting Services Division offers a wide range of services, from implementing strategies to the complete outsourcing of your stakeholder information management operations, database management and administration, regulatory reporting, data entry, data auditing, process and protocol document development, and ongoing user training as well as other consulting service offerings to help you realize the most value from your software investment.

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