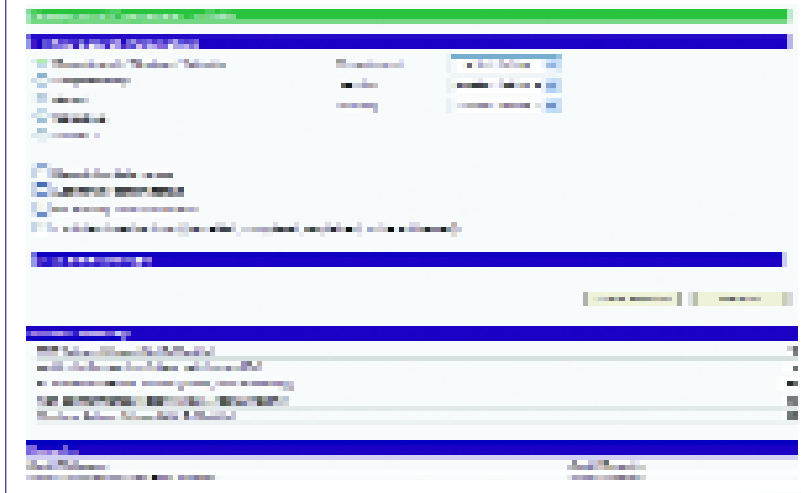


Centre-point management programme



What is IsoMetrix?

“IsoMetrix is a flexible and cost effective business application designed to assist you in managing risk across your organization.”

IsoMetrix assists you in administering and managing your (non-financial) business management framework...

This systematic process maximizes your organization's value through minimizing the cost of risk, whilst at the same time ensuring adherence to corporate vision, values and policy, and compliance with legal requirements.

IsoMetrix assists you in the implementation of the commitments stated in the organization's policies, allowing for easy management and auditing...

IsoMetrix empowers users, by providing instant access to information where and when it is needed...

Designed with the latest in Web-based technologies, all user-assigned information is readily accessible from any computer terminal that the user logs onto, when connected to the Internet.

IsoMetrix caters for the assessment and prioritization of your risk areas and the allocation of resources against these risks...

Continual improvement is facilitated through the plan, do, check, act and review cycle, and enables regular updating of your management programs by those responsible.

IsoMetrix provides a significantly improved view of the integrated risks selected and prioritized for action and improvement...

Safety, Health, Environment and Quality (“SHEQ”) are some of the more common risk categories typically managed by IsoMetrix, but also many other risk types (“n”) appropriate to an organization's specific operating environment (i.e. social responsibility, ethical sourcing or information security) may be assessed, integrated and prioritized through IsoMetrix.

IsoMetrix is developed to meet the needs of its users and to give you the confidence in its global acceptance...

To facilitate risk management, IsoMetrix is based on the structure and terminology of the ISO 14000, ISO 9000 and OHSAS 18000 series of international standards.

“IsoMetrix will exceed your expectations by delivering true integrated, multi-risk profile management capabilities.”

Fact File

Definitive Risk Management Tool

- Central management framework
- “SHEQ + n” risk management
- Powerful risk assessment tools
- Audit and inspection management
- Stakeholder management
- Meeting Manager
- Information Sharing and Document Collaboration
- Full incident investigations
- Organization to site control
- Monitoring and reporting capabilities
- Facilitates legal compliance

Exceptional Design

- Easy to use
- Flexible and customizable, including user definable fields
- Designed with ongoing user and partner participation
- Multi-site capabilities
- Multi-language
- Third party product integration
- Effective Communication
- Integrated with Microsoft® SharePoint™
- Sort, search, categorize, prioritize, analyze and communicate data and information
- Smart alerts
- Issue flagging and escalation
- Mission critical reports and report templates

Technologically Advanced

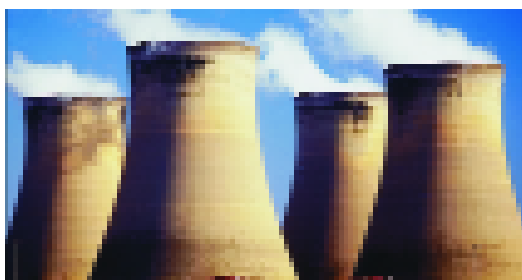
- Web-based for increased speed and stability
- Rapid, cost effective deployment
- Seamless and swift upgrading
- Centralized security and support
- Microsoft SQL Server database

Strong implementation and support

- Detailed customer analysis
- Supported by expert, trained staff
- Dedicated Call Center
- Continual product research and development
- Local and international expert implementation partners

Global Endorsement

- Used at over 80 facilities globally, including some of the world's largest resource and utility organizations
- Accepted by many certification bodies, including: SGS, BSI, TUV, SABS



What is the value in implementing a risk management tool?

With IsoMetrix's logical flow of information and easy to use design, your organization can:

- Maximize the value of your information
- Enable clear communication across your organization
- Improve risk management through the prioritization of issues
- Manage risks across an organization and across sites
- Quickly evaluate and understand the status of different risk areas
- Manage stakeholder engagement
- Meet corporate responsibility expectations
- Base actions on corporate vision, values and policies within a legal framework
- Reduce health, safety, quality and environment risk and incident costs
- Increase efficiencies and reduce costs by dramatically reducing time spent on data capturing and reporting
- Facilitate external reporting
- Protect and enhance company reputation and brand value
- Facilitates becoming a paperless office

How does IsoMetrix deliver this value?

IsoMetrix delivers the best overall value with such maximum benefits as:

Designed to User Specifications:

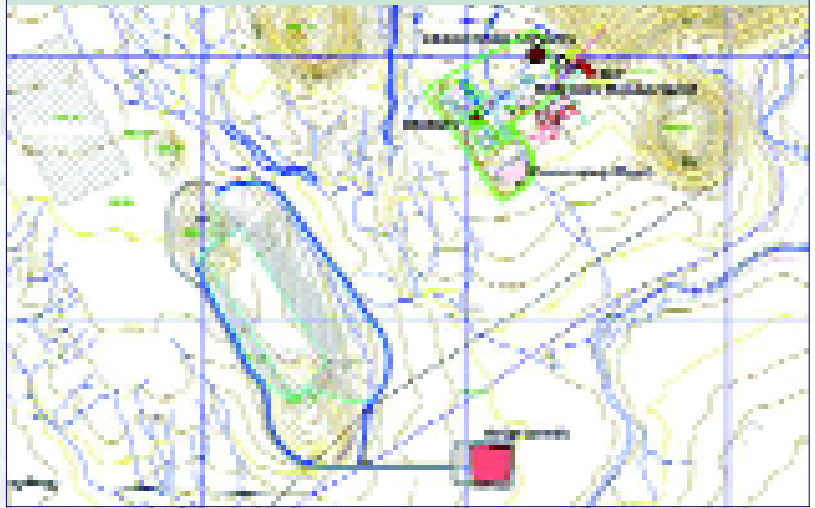
Because IsoMetrix was developed specifically to meet end-user needs, with continual input from users, IsoMetrix performs with intuitive logic and functionality. It is a risk management tool that works the way you expect it to.

Metrix Software Solutions continues to respond to our users' needs. The software allows users to add suggestions for improvement and additional functionality; these requests are automatically sent through to our development team who will consider them for inclusion in subsequent releases.

Flexible and Customizable:

Our software has been designed to accommodate multiple industry and client needs as well as a variety of risk types. As a result the system is highly adaptable and can be used as a powerful business application to accommodate your organization's current and future needs. IsoMetrix includes true in-built flexibility with tremendous scope for customization. These features make it easy for users to enter data and for management to track and drive organizational excellence.

Integration with other applications, such as GIS



"Best of Need" Integration:

Because we understand that your organization has specific requirements for specialized software, IsoMetrix can integrate with third party products such as GIS tools, document management systems, human resource systems etc., enabling operational efficiency and maximizing the benefits achieved by utilizing these "best of need" products.

Integrated with Microsoft® SharePoint™ to facilitate:

- Information sharing
- Check-in and check-out capability
- Document version control
- E-mail notification
- Current on-line status of site members
- Microsoft® Office integration

Powerful Reporting:

IsoMetrix provides capabilities for sorting, searching, categorizing, prioritizing, analyzing and communicating information across the organization (and even across sites). Data can be viewed the way you want it and when you want, allowing you to make informed management decisions instantly.

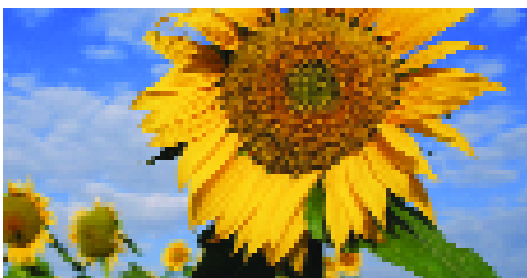
Other Benefits Include:

- User-friendly design, promoting efficiency. Because IsoMetrix is so easy to use, you can dramatically reduce costs and increase consistency and effectiveness
- Full organization-specific incident management and investigations
- Multi-language capabilities

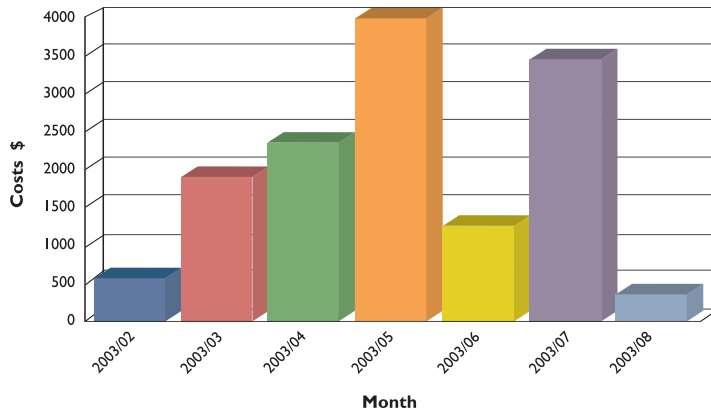
"IsoMetrix empowers users, providing instant access to information where and when it is needed."

"IsoMetrix is definitely the long needed answer – a practical framework for integrated systems in line with international standards. I am pleased to be associated with such an excellent product."

*– Hermanus Prinsloo,
Group Environmental
Systems Manager,
Anglo Platinum*



Report example: Non-conformance: Costs per month



"IsoMetrix allows me to quickly and effectively evaluate the performance of all the components of the organization. It is user-friendly, delivering the information I need with no fuss."

– Jerry Loganathan,
Director, Waste
Resources (Pty) Ltd

How will IsoMetrix aid and improve communication?

IsoMetrix addresses the management cycle in an easy to understand and simple to navigate structure. Search and filter facilities allow for effortless access to information.

From a user perspective: Employees can easily access information relevant to their areas of responsibility. Adding information is uncomplicated. Ease of navigation reduces administration time to a matter of minutes per month, freeing up time for other critical operational areas of the business.

From a management perspective: IsoMetrix allows executives to manage by exception and drive continual organizational improvement:

- Real-time access to reports and performance criteria for effective decision-making.
- Quickly identify and prioritize issues, set objectives, allocate tasks and responsibilities.
- Easily identify and report on legal issues.
- Presentation of information based on roles and responsibilities.
- Clear audit trails on system status.
- Comprehensive search facilities.
- Receive alerts of non-conformance or other pre-defined critical areas.
- Flagging and escalation of issues.
- Smart notifications.

IsoMetrix's Meeting Manager enables you to effectively manage and record meetings. You can set up defined agendas and attendees and then record specified actions, due dates and monitor

progress on assigned actions. IsoMetrix Meeting Manager will greatly increase your meeting efficiency, cutting down on administration and allowing you to track actions and responsibilities.

What advantages will IsoMetrix's technology provide?

Web Based: IsoMetrix uses Web-based technology, harnessing the power of a highly scalable technology platform. Benefits of this specific technology include:

- Flexibility (e.g. the interface is easily changed to industry-specific terminology)
- Increased accessibility to information
- Increased speed and stability
- Rapid, cost-effective deployment
- Seamless, swift product upgrading
- Centralized support for reduced maintenance costs
- Multi-site capabilities

IsoMetrix runs over your LAN, WAN or Intranet, but Internet hosting (ASP) is available.

Enterprise-Level Database: Our software is built on SQL Server for increased stability, data sharing, security, auditability, and cost effective management. Because information and data security is of paramount importance to your organization, IsoMetrix is designed with a high level of user and group security. You can determine which employees access, view, add or edit entries.

Additional advantages: Sophisticated analytical capabilities as well as straightforward integration with third party applications.

What software support can you expect?

Metrix Software Solutions is committed to continual innovation and consistent support – a direct result of our user-centered strategy. The product roadmap is planned and developed with input from User Forums, expert industry advisors as well as partners with a wealth of knowledge and experience.

The product is supported by a team of senior technical staff who are dedicated to assisting our clients in all aspects of the product. In addition, Metrix has a committed global partner network with a range of specialist skills and industry knowledge to assist you in risk management issues and systems.

risk management... simplified



SustainNet

Marketed in North America by:
SustainNet Software Solutions Inc.
3942 Indian River Drive,
North Vancouver, BC V7G 2G9
Telephone (604) 929-0535
Email info@sustainnet.com
Web www.sustainnet.com

Developed by:
Metrix Software Solutions (Pty) Ltd.
Web www.isometrix.com