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Backgrounder

Consultation Manager: Stakeholder Engagement Management Software

Consultation Manager is a Web-based information management tool for documenting and reporting on stakeholder interactions in a single accessible database. It collects accurate, reliable and well-documented records of interactions with individual stakeholders, the public and special interest groups for analysis, reporting and decision-making.

Consultation Manager manages one or many small and large public consultation projects simultaneously while facilitating communication and feedback with stakeholders, regardless of the event type where the information was originally gathered. By streamlining and producing efficient access to data, Consultation Manager reduces the time spent managing and searching through complex information and produces powerful reports that summarize stakeholder interactions in a variety of formats.

This online tool offers unprecedented collaboration between unlimited, simultaneous users. Consultation events can be planned and scheduled quickly by providing all members of the team with access to details and a calendar of events. Consultation Manager improves accountability, transparency and generates audit trails.

Consultation Manager has powerful mailing list features to generate phone and email lists for all stakeholders or specific groups and mail merging for stakeholder feedback. Project teams can easily produce maps showing the special distribution of key issues and other stakeholder information for a specific area of interest based on the information in the database.

Consultation Manager's Project and Enterprise Editions are available as hosted applications installed on secure servers in Canada, and do not require any installation of software on a company's network.

Consultation Manager is developed by MySite Design Pty Ltd, and is used organizations around the world for tracking and managing their stakeholder interactions from multiple events in large and small infrastructure and community projects.

SustainNet Software Solutions Inc. (www.sustainet.com), a global software distributor, represents a range of specifically designed and "best of need" software products to help organizations efficiently manage their data and information required to meet their social responsibility and sustainable development goals.

“Software for Environmental & Stakeholder Engagement Information Management”